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TERMS & CONDITIONS

There are the general terms and conditions under which Cerakote.co.za accepts projects. It is the client's responsibility to inform themselves of these.

Terms & Conditions: Items are delivered to us in a fully working condition, should we find issues with the item we will, if possible, make it known to the customer prior to further work being completed. Cerakote.co.za is not responsible for defects that are not discovered at the time of acceptance, or that are revealed by the application of cerakote.

Quoted Price: Quotes may vary depending on changes or other items not foreseen or changes in the initial scope of work. Shipping Costs are not included in the quote. The online pricelist at cerakote.co.za is a guideline only and cannot be used to calculate actual quotes.

Disassembly & Reassembly of firearms: Due to the very nature of the use of firearms, Cerakote.co.za will not generally accept pre-disassembled firearms or allow the reassembly by anyone outside of Cerakote.co.za. In cases where we do, we accept no responsibility for any issues or damage arising from the disassembly or reassembly by the client, or for any possible pre-existing problems with the firearm. Exceptions to this are scope rings and mountings. Scope-rings and mountings must always be disassembled/removed by the client prior to the handing-in of the firearm. All non firearm projects (including knives) must be completely disassembled and reassembled by the client.

Cerakote is not an indestructible finish and is subject to wear. Upon receipt of the project by the customer, the coating will be fully cured and ready for use. In most circumstances, if well cared for, the coating will last a long time, however if the item is carried frequently in a holster, or subject to any other condition or use that would normally cause more wear and tear, said items will be subject to wear faster. There is no set time by which reasonable wear can be measured. Abuse and improperly set-up, or hard-plastic holsters or abrasive materials inside a holster and other such circumstances can greatly reduce the life of a finish. Cerakote is a process and coating that can be repeated, and should be redone as needed. It is one of the best protections against rust in the world, and the hardest of all available spray-on firearm finishes. So when the coating has taken so much punishment that it does not protect the item like it should any longer, the process should be repeated.

Multiple Layered Colors. When layering a color on top of another, for example in the creation of a camo scheme, the layered color must be applied more thinly, in order to avoid ridges and build-up. As it is applied to a semi cured previous layer, it will also not always adhere as strongly to the substrate. This will all increase the layer's susceptibility to wear.

CZ P07/09: If the front sight cannot be removed without destroying it, due to manufacturing faults, it will be replaced at your cost. If we can establish that it cannot be removed without destruction BEFORE actually damaging it, we will give you the choice of cancelling the project at no further cost. We will match the seated position of the barrel in the slide to what it was when we received it. If the barrel is seated at an incorrect angle, we will not change this, as the sights will have been selected at the factory to compensate for this. Any later user change of sights that may cause the weapon's vertical aim point to change, will again be due to the pre-existing condition, and not the cerakote process.

Metal Failures: There is nothing in the entire cerakote process that can come close to even slightly weakening or damaging the metal of the slide or any other metal parts of the weapon. Any future metal failures that may occur later are due to pre-existing faults, or user errors, and cannot be attributed to the coating process. But the coating process will in all likelihood negate any recourse to factory warranties.

Polymers, Plastics & Wood: Polymers & Plastics can vary in construction and quality of materials. While some items can withstand the required temperatures of oven curing, others cannot. We cannot always predict which products will withstand the temperatures required for proper curing. While we will use all available information and our experience to advise and make informed decisions regarding curing, we are not responsible if items become warped, misshaped or exhibit other problems associated with oven curing. Due to the lower cure temperatures and lower impact preparation dictated by synthetic and wood substrates, the coating may not exhibit quite the same hardness as those on metals.

Optics: Optics are done per manufacturer (of the coating) recommended procedures, or where those are not available or applicable, as best as our experience allows. However we cannot assume responsibility for items that break or become inoperable because of the preparation and coating process. With many manufacturers of optics, refinishing will void the warranty. Because of the lower impact of the preparation process, and the different curing schedules that have to be used on most optics, the coating may not exhibit quite the same hardness as those on typical substrates.

Painting Parts with Holes, and small parts (IE, mag release, bolt release, bolt's, take down pins, etc...) Items such as mag releases, bolts, bolt releases, take-down pins, or other parts that are subjected to movement and have close tolerances, could have a very tight fit after the coating has been applied. Some parts could be subject to wear immediately due to very tight tolerances. We use our experience in this area to apply the coating very thin, or mask specific areas off, or to not coat specific parts, to minimize or prevent impact on the function of the part.

Hold Marks: All items have to be held or suspended in some way for this process. Areas where the parts are attached to the holders typically are not coated, or have less coating on. We will determine the best place to hold parts, and this varies between types and makes of objects. These areas do not qualify as "failure to coat" areas.

Specific Colors & Cleaning: Some Cerakote colors performed better than others in ATSM tests, and some colors and finishes are by nature difficult to apply, and/or difficult to maintain/keep clean afterwards. We have data and experience with all colors available, and will advise and quote clients accordingly. Generally, the lighter or brighter a color, the harder it is to apply and maintain. Cerakote Color Data Sheets are available to the public through cerakoteguncoatings.com. The client accepts that he/she is informed if a color choice of theirs has such specific characteristics, and informed of alternatives, and accepts responsibility for their choice. The option to put a cerakote clearcoat over the specified color is available at an extra charge, and will, in some cases, ease cleaning and prolong the life of the coating. The client has a choice of whether they would like a clearcoat applied or not. Cerakote finishes can be cleaned with normal firearm cleaning methods and solvents, and persistent residue can be cleaned with a cloth that is dampened with acetone.

Testing before use: The client accepts the responsibility that a firearm should be properly tested after any procedure (including cerakote), before field use. Barrel insides and chambers should be properly cleaned and tested with whatever type of ammo will be used in the field. Weapons should be properly lubricated.

Defects & Warranty: Cerakote.co.za is an Internationally Factory Trained & Certified Cerakote Applicator, and guarantees the work will be delivered in satisfactory condition to the customer, and that the coating will have been applied to the strict specifications set out by the manufacturer of the coating. We always do our best to ensure the highest quality finish on your items, however we are human and things do happen. Should you notice issues that would indicate that something about the application or the coating itself, was done to a lesser standard, bring them to our attention immediately and, if this is indeed the case, we will re-coat the items for no extra charge. Our warranty does not cover damage due to holster wear, dropping (scratches), nor routine wear and tear.

Photographs: Cerakote.co.za reserves the right to take photographs of all projects for reference, publication and use, in any format and for any purpose.

Changes: Cerakote.co.za reserves the right to update these terms as needed.